# How to Finalize a Letter via a Workflow

CTMS v3.0

# TRIAL

## **APPLICABLE TO**

• CRA

Waiting for Review

C Go To Visit

Download and Edit Local



### This will end the editing session and move the document and allow the user to send the document into the workflow for signature. Note: All changes are automatically saved as they are made. The 'Save Changes' button merely closes the editing session. Users can step away from an editing session and return later as needed.

Waiting for eSignature

Document Profile



Make Changes

**Discard Changes** 

Save Changes

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Waiting for Approval

#### CTMS v3.0



Reload the page via your web browser if necessary. The workflow tracker at the top of the screen will show that the document is waiting for eSignature.



When the 'Send for eSignature' window opens. Assign the 'Signer Role.'





#### 8 Press OK at the bottom of the window to send the document for signing.





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RIAL NTERACTIVE How to Finalize a Letter via a Workflow

#### CTMS v3.0

The tracker at the top of the screen will change again to indicate that it is waiting for signatures to be completed. Press **Sign Document.** 

OOTB_IMV_ConfLetter Monitoring Visit Confirmation Letter			
Make Changes Complete	Waiting for Review Complete	Waiting for eSignature   In Progress   0 of 1 Completed View Details	Waiting for Approval
Compare with Previous Version	Go To Visit 🌒 Document Profile		Sign Document Occline Signature

The 'Sign Document' window will appear. Provide a reason for signature.



A popup will appear asking for your credentials. Provide your credentials and press OK.





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TRIAL INTERACTIVE <sup>13</sup> A popup window appears indicating that the document has been successfully signed. Press **OK.** 



<sup>14</sup> The process tracker will indicate that all stages have been completed. Reload the web page via your browser.

OOTB_IMV_ConfLetter Monitoring Visit Confirmation Letter				
Make Changes Complete	Waiting for Review Complete CRA Three on 01 Jun 2024	Waiting for eSignature Complete	Waiting for Approval Approved CRA Three on 01 Jun 2024	
Compare with Previous Version	To Visit 🌒 Document Profile			

<sup>15</sup> Once the page has been reloaded, the user should be able to see the electronic signature on the document. If needed the document can be downloaded via the download button at the top-left of the document viewer.





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