EFEASIBILITY V2.7- RELEASE NOTES V1.0

Table of Contents

1. Version History

Author	Revision #	Date	Comment
Mansi Kandhare	0.1	24-Mar-2025	Initial Document Creation post Pre-Release Notes
Mansi Kandhare	0.2	18-Apr-2025	Pre-Release Notes announcement update: Release Schedule updated.

Mansi Kandhare	0.3	24-Apr-2025	*Section 9. Changes*
			
			 Added:
			 • Enhancements:
			    o EF-172
			    o EF-181
			    o EF-182
			    o EF-184
			    o EF-189
			 • Defects Resolutions table
			 • Open Defects table

Mansi Kandhare	1.0	24-Apr-2025	Document finalized.

2. Purpose

The purpose of this document is for **TransPerfect** to disseminate information to end-users (internal and clients) prior to a system release and detail the new features and important changes. This is performed several weeks in advance of the Upgrade Date by issuing Pre-Release Notes. The end-users of the system can use the Pre-Release Notes to evaluate if their intended use of the system will be impacted by the changes introduced in the system release. The Final Release Notes are then issued once the internal Validation Package has been reviewed/approved by Trial Interactive Quality Assurance. The Final Release Notes will contain the final list of items in the scope of the Release.

NOTE: **TransPerfect** will make commercial best efforts to minimize the differences between the Pre-Release Notes and the Final Release Notes, but due to Trial Interactive's Agile Software Development methodology, cannot guarantee there will be no changes in scope.

3. Scope

The scope of this document applies to the release of the following computerized system:

System In Scope	
System Name	**eFeasibility**
System Version	v2.7
Release Type	Minor

4. Definitions / Acronyms

Term	Definition/Description
JIRA	A proprietary issue-tracking product, developed by Atlassian, used for bug tracking, issue tracking, and project management
SQA	Software Quality Assurance
Testiny	A web-based test management software that facilitates software quality assurance; it produces reports on a release candidate and documents the nature and category of bugs
TP	TransPerfect
TI	Trial Interactive

5. System Overview

A. SYSTEM DESCRIPTION

TransPerfect's *Trial Interactive* has been used successfully by TransPerfect customers for over 15 years in hundreds of clinical trials to store critical trial documents as part of the Electronic Trial Master File. Trial Interactive's platform is a web-based and mobile-enabled software-as-a-service (SaaS) application that provides eClinical solutions for eTMF and content management, Study Start-Up, and various other tools used in conducting a clinical trial.

Trial Interactive products deliver a wide range of benefits to any organization looking to leverage new efficiencies and opportunities in Trial Master File, clinical trial management, content management, and eLearning:

- An electronic Trial Master File archive that meets all regulatory, security, access, and storage requirements in all countries and regions.
- A fully hosted SaaS solution that is 21 CFR Part 11, Annex 11, ERES, GDPR, and GxP compliant.
- A single access point for all trial content and sponsor and site personnel documentation.
- Support a series of TMF workflows, including document import and indexing, quality review, audit and inspection, document certification, remote monitoring, redaction, and the capture of other Clinical Trial documentation.
- Effective management of documents that are created internally or externally. Trial Interactive is the only solution that provides a best practice and validation-ready approach to creating, collecting, reviewing, and finalizing documents bound for the eTMF archive.
- A thin-client, consumer-grade user interface that supports most major browsers and a mobile app that supports iOS and Android devices.
- A powerful, flexible technical stack with many integration options, including an API, Event Service Bus, sFTP Dropbox, and Corporate Directory Integration with Single Sign On.
- Increased teamwork and collaboration via one global view of clinical trials, training, and supporting documentation.
- A flexible, configurable document management solution for Clinical, Quality, and Regulatory documentation that supports a series of reviews and authoring solutions.
- Dashboards and reports that provide KPIs, measurable metrics, simple Excel exports, and complex standardized and custom reports.
- Adaptable, built-in machine learning features such as auto-classification and metadata extraction enable AI auto-coding capabilities.
- Integrations into other Trial Interactive products (GlobalLearn, myTI, CTMS) to provide a comprehensive set of solutions to effectively manage the entire clinical trial process from protocol conception through closeout.

B. EFEASIBILITY

eFeasibility is the configurable survey application within the Trial Interactive e-clinical platform. E-client feasibility workflows make it easy to select site contacts, configure questionnaires, schedule questionnaire emails to site contacts, collect responses and other essential documentation, analyze incoming responses with real-time reporting, and rank site contacts to reduce the cycle time and get qualified sites into study start-ups. eFeasibility has the following features:

- Question Templates with Scoring: eFeasibility allows our users to configure questions based on their clinical trial and business needs. The system is intuitive and easy to use, so creating your questionnaires is painless. Once you have configured your templates, you can then leverage them for future studies, saving time on designing questionnaires. Less time with setup means a quicker path to survey responses and site activation.
- Contact Management: eFeasibility provides an easy way to manage, import, and export distribution lists. Review the history of every survey and study to which a site contact has responded.
- CDA Document Capture with E-Signature: With our built-in CDA process and e-signature feature, eFeasibility streamlines this process for each investigator before or during the questionnaire responses collection.
- Email Scheduling: Schedule emails for sending questionnaires at specific dates and times.
- Reports: Clients can configure and export the response of a questionnaire into CSV or Excel files. Customize report headers and select survey response data to evaluate KPIs based on your clinical needs.
- Intelligent Question Forms: eFeasibility allows our clients to create complex, logic-based questions.
- Integration with eTMF: Site Feasibility responses are required in your TMF. With integration into our eTMF solution clients can easily add their responses to a designated folder in the eTMF room.
- CFR 21 Part 11, ER/ES, GxP and Annex 11 Compliant: eFeasibility maintains compliance with all current and emerging regulations critical to clinical operations.

6. Release Overview

A. E-ACKNOWLEDGEMENT: ENSURING SITE READINESS

EF-161 – This new feature allows Feasibility Managers to create a custom acknowledgment section for critical trial information. Before proceeding to the Feasibility Form, sites must review and electronically acknowledge key details, ensuring clarity and compliance.

- **Custom Information Section** – Feasibility Managers can insert essential trial details for sites to review.
- **Mandatory Acknowledgment** – Sites must electronically confirm their understanding before accessing the Feasibility Form.
- **Secure Audit Trail** – The system will store all acknowledgments for compliance and audit purposes.

B. SEAMLESS CDA EXECUTION: ENHANCED WET INK WORKFLOW

EF-169 – This feature streamlines the Confidential Disclosure Agreement (CDA) workflow for wet ink signatures. This enhancement empowers Feasibility Managers with greater control, ensuring a smoother and more efficient countersignature process.

- **New Download & Upload Capabilities** – Feasibility Managers can now download CDAs signed via the wet ink process, countersign them, and re-upload the finalized copy.
- **Full Transparency & Compliance** – Ensures both parties have access to the fully executed agreement.
- **Automated Notifications** – Once uploaded and approved, Sites will be notified and provided with the signed CDA.

C. EXPANDED COLUMN CUSTOMIZATION FOR IMPROVED RECORD VISIBILITY

EF-172 - We are introducing enhanced configurability to the Feasibility Form Overview page, empowering users to tailor their view and streamline feasibility assessments.

With this enhancement, users can now add additional key fields to the overview page, enabling quicker identification and filtering of feasibility records based on critical site and investigator details.

Newly Available Fields Include:

- **From Feasibility Records:**
  - Principal Investigator Name
  - Site Name
  - Country

- **From Associated Contact Records:**
  - Country
  - Organization
  - PI First Name
  - PI Last Name

- **From Associated CDA Records:**
  - CDA Update Date

This update enhances operational efficiency by allowing users to customize their grid view, align it with their workflows.

D. EFFORTLESS DATA EXPORT: MAIN & SUPPLEMENTARY FORMS

EF-178 – This enhancement expands the Export Report functionality, offering greater flexibility in exporting data. Users can now export Supplementary Form data along with, or separately from, the Main Form responses, in both CSV and Excel formats.

- **Export Supplementary Form Data** – Now you can easily export data from Supplementary Forms in CSV/Excel formats.
- **Combine or Separate Data** – Choose to export both Main and Supplementary Form data together, or export Supplementary Form data independently.
- **Customizable Reports** – Export data as per requirements for efficient analysis and reporting.

E. CDA WORKFLOW SIMPLIFIED: ENHANCED STATUS TRACKING

EF-179 – This improvement, in the additional CDA statuses, provides clear visibility into the workflow at every stage. This enhancement makes it easier to track and understand the current step and status of each CDA, ensuring a more efficient and transparent process.

- **New CDA Statuses** – Additional status labels will be assigned to each stage in the CDA workflow.
- **Improved Tracking** – Instantly identify where the CDA stands in the process at any given time.
- **Enhanced Transparency** – Real-time updates help teams stay aligned and informed.

7. Release Schedule

Once approved for release on the date noted below, this version will be deployed to the Multi-tenant (MTI) environment during the normal maintenance windows:

Schedule (All time zones are in ET)	
Date of Release	25-Apr-2025
Estimated US MTI Upgrade Date/Time:	25/Apr/2025 4:00 AM
Date of Dedicated Client Upgrade:	For information about upgrading your dedicated instance to this new version, please contact your **Trans**Perfect Customer Success Manager.

8. Hardware and Software Requirements

The following describes the hardware and software requirements in order to use the **eFeasibility v2.7** platform.

HW/SW Requirements	Details
OS	• Windows Version 7 or higher • All currently supported Mac OSX releases
Browser	• Internet Explorer: Version 11 or later • Edge: Version 20 or later (officially supported versions by Microsoft only) • Chrome: Current release and previous • Firefox: Current and ESR releases • OS X Safari: Current release and previous • NOTE: Microsoft® stopped supporting Internet Explorer™ 8 and Internet Explorer™ 9 in January 2016 and will stop support for Internet Explorer™ 10 in January 2020. Beginning with the release of TI 10, we no longer support Internet Explorer™ 10. Users accessing TI with this and older browsers will see, in some cases, a degraded experience and may have trouble using certain features.
Client Software	• For Edit Online Support, Microsoft Office 2010 SP1 or higher • Optional: Adobe Acrobat, Acrobat Standard, or Professional version 8 or higher may be installed in addition to the included PDF Viewer. • For SAS Datasets, SAS Viewer or compatible software must be installed. The free version is available here: https://support.sas.com/downloads/browse.htm?fil=&cat=74
Optional Add-Ons	• DocuSign Standard and DocuSign 21 CFR Part 11 (Latest Cloud Versions) • Adobe Sign (Latest Adobe Document Cloud Version)

9. Changes

Legend for Impacts

eFeasibility v2.7 has been released with these enhanced features and defect fixes. These tables use the following definitions of customer Impact:

- **Critical** - A core functionality returns invalid results or does not function as expected.

- **Major** - This Defect has an impact on basic functionality.

- **Minor** - There may be a small impact on business in specific use cases.

- **None** – This is a cosmetic or extremely minor change with no impacts or risks.

Legend for Offering/Room Types

- eFeasibility

A. NEW/ENHANCED FEATURES

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-161	eFeasibility	The Protocol Synopsis Page enables sites to review a summary of the protocol before accessing the survey. This enhancement ensures that the protocol summary is configurable at the Form level, allowing flexibility based on study requirements. • After signing the Confidential Disclosure Agreement (CDA), the site is automatically directed to the Protocol Synopsis Page before proceeding to the survey. • With this improvement, the sites prevent downloading the Protocol Synopsis screenshot for the same. • Sites must confirm that they have reviewed the protocol synopsis before gaining access to the survey. • The system maintains an audit trail of these confirmations for compliance tracking.	No	Yes	Minor	**Affected User:** Manager role. **Impact:** This improvement has a minor impact on the Protocol Synopsis Page which provides efficiency, clarity, and compliance for the users. By allowing the protocol summary to be configurable at the form level, users get the flexibility to adapt it based on specific study needs.

EF-169	eFeasibility	This improvement provides an enhanced process for handling Confidential Disclosure Agreements (CDAs), particularly in cases where documents are signed using wet ink. The following enhancements are required: 1. New Icons for Download and Upload: Enhance the user interface by adding new icons for actions related to the CDA document. • The existing icons for view, (eye icon) are Yes, and No, two new icons will be introduced to allow users to download and upload the CDA document. • Also, the document icon enables users to save a copy of the CDA document to their device. 2. Sponsor Workflow: Empower the Sponsor to manage the counter-signing process with greater flexibility. • The Sponsor will now have the capability to download the CDA document, sign it with wet ink (outside the system), and upload the counter-signed document back into the system. 3. Notification to Site: Ensure the Site is kept informed of the latest updates to the CDA. • Once the CDA has been approved by the Feasibility Manager and the signed document is uploaded, the system will automatically send a	No	Yes	Minor	**Affected User:** Manager role. **Impact:** This improvement has a minor impact on the handling process of Confidential Disclosure Agreements (CDAs) where documents are signed using wet ink.

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
		notification to the Site. • Along with the notification, a copy of the newly uploaded and signed CDA will be sent to the Site, ensuring they have the most up-to-date version of the document. 4. Maintain Existing Process: Ensure minimal disruption to the existing CDA approval workflow. • The new workflow allowing for wet ink signatures and uploads is an optional addition and will not be a mandatory requirement for CDA approvals. 5. Remaining Process: Maintain consistency and continuity in the process after the new workflow is introduced. • After the Sponsor uploads the counter-signed CDA, the remaining approval steps will continue as usual, ensuring that no additional changes are required for further processing.				

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis

EF-172	eFeasibility	To improve user efficiency in identifying and filtering Feasibility records, the Form Overview page now supports additional configurable columns, allowing better visibility into key details related to Principal Investigators, Sites, and countries.
		• Users can now customize their view of the Feasibility Form Overview page by adding the following fields from associated records:
		From Contacts:
		   o Country
		   o Organization
		   o PI First Name
		   o PI Last Name
		From CDA:
		   o CDA Update Date
			No	Yes	Minor	**Affected User:** Manager role.
						
						Impact: This improvement has a minor impact on the handling process of Confidential Disclosure Agreements (CDAs) where documents are signed using wet ink.

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-178	eFeasibility	This enhancement to the Export Report functionality, allows users to export Supplementary Form data in CSV or Excel formats. Users now have the flexibility to export this data either along with or independently of Main Form responses. • Export Supplementary Form Data in CSV/Excel: Users can now export Supplementary Form data in CSV and Excel formats, just like Main Form responses. • Export Supplementary Form Data Along with Main Form Data: Users have the option to include Supplementary Form data when exporting Main Form responses. • Export Supplementary Form Data Independently: Users can now choose to export only Supplementary Form data without including Main Form responses.	No	Yes	Minor	**Affected User:** All users. **Impact:** This improvement has a minor impact on the Export Report functionality.

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-179	eFeasibility	This enhancement provides the users with a more detailed categorization of statuses related to the DocuSign process in the system. Two distinct statuses have been created to separate the signature collection phases between the Site and the Sponsor (Manager). 1. Signature Needed by Site: • This status indicates that the DocuSign process has been initiated and is currently awaiting action from the Site. Additionally, a reminder email can be sent to the Site directly from the DocuSign portal or from within the eFeasibility application to prompt action. 2. Signature Needed by Manager (Sponsor): • This status signifies that the DocuSign process has been initiated and is currently pending with the Sponsor (Manager). The Sponsor is required to review and sign the document at this stage. • The option to send reminders is available both in the DocuSign portal and within the eFeasibility application.	No	Yes	Minor	**Affected User:** All users. **Impact:** This improvement has a minor impact on DocuSign Statuses for Site and Sponsor.

Feature ID	Offering Impacted	Description	Config Change?	Enabled by Default?	Impact	Comment / Impact Analysis
EF-181	eFeasibility	The CDA Instructions hyperlink has been updated with a distinct color to improve visibility and distinguish it from surrounding text. This visual cue helps users quickly identify and access relevant guidance during CDA processing.	No	Yes	Minor	**Affected User:** All users. **Impact:** This improvement has a minor impact on CDA instructions hyper link.
EF-182	eFeasibility	This improvement enhances the Logo recognition and visual consistency for users across all touchpoints.	No	Yes	Minor	**Affected User:** All users. **Impact:** This improvement has a minor impact on Trial Interactive Logo.
EF-184	eFeasibility	The Cancel button has been removed from the DocuSign email request interface to streamline the user experience.	No	Yes	Minor	**Affected User:** All users. **Impact:** This improvement has a minor impact on DocuSign email request.
EF-189	eFeasibility	The EF-Origami authentication services have been upgraded to support OAuth 2.0, replacing the Basic Authentication method. The system now uses IAM-generated tokens for secure, standards-based session handling, ensuring continued compatibility with Origami's updated authentication requirements.	No	Yes	Minor	**Affected User:** All users. **Impact:** This improvement has a minor impact on EF-Origami authentication service.

B. DEFECT RESOLUTIONS

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-3415	eFeasibility	An issue was identified where Custom Contact field is not deleted from 'Available Columns' in 'Report Configuration' Dialog.	Minor	This bug had a minor impact on the deletion of the Custom Contact field. The resolution ensures that the Custom Contact field is not displayed upon deletion.
TPTEF-3412	eFeasibility	An issue was observed where date values displayed in Origami Documents were based on the server's time zone rather than the logged-in user's configured time zone.	Minor	This bug had a minor impact on the server's time zone and the user time zone. The resolution ensures that the system should display in the user's local time zone, or clearly indicate the time zone used next to the date.
TPTEF-4424	eFeasibility	An issue was identified after successfully creating a new form in eFeasibility, users who clicked the browser's Back button were redirected to an invalid or expired page.	Minor	This bug had a minor impact on the server's time zone and the user time zone. The resolution ensures that the system should return the user to the (Published Form) General tab by clicking the browser's Back button.
TPTEF-4709	eFeasibility	The issue occurred when the user clicked the hyperlink provided in the tooltip of the Integrator Key field on the System Generated Questions page within the DocuSign section.	Minor	This bug had a minor impact on the hyperlink available in the tooltip. The resolution resets the system behavior by providing a valid hyperlink that redirects user to the DocuSign Support Center.
TPTEF-4716	eFeasibility	In the CDA Workflow, Managers attempting to approve a Confidential Disclosure Agreement (CDA) from the 'Preview' view were unable to proceed.	Minor	This bug had a minor impact on the approval process in the Preview view. The resolution resets the approval functionality that has been restored in the 'Preview' view. The system now correctly renders the Approve button.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-4445	eFeasibility	An issue was identified after creating a new form, users attempting to quickly access the mapping found that question titles were not displayed. The mapping interface appeared blank until a manual page refresh or a delay of several seconds occurred.	Minor	This bug had a minor impact on the Questions titles within the Import Answers page. The resolution resets the system correct behavior by displaying the questions titles immediately and consistently in the Import Answers page without requiring a page refresh or delay.
TPTEF-4718	eFeasibility	The issue occurred within the CDA Workflow, users were unable to approve or cancel changes made in the 'Confidentiality Agreement' section.	Minor	This bug had a minor impact on the Questions titles within the Import Answers page. The resolution resets the system correct behavior by displaying the questions titles immediately and consistently in the Import Answers page without requiring a page refresh or delay.
TPTEF-4787	eFeasibility	An issue was observed in the Email Template Library, updates made to an email template were not immediately visible after saving. After editing an email template, the updated content was not reflected in the 'Email Configuration' section.	Minor	This bug had a minor impact on the Email Configuration page. The resolution resets the system correct behavior by displaying the previously created changes and the latest changes should be instantly reflected in the template view also in recipients' email.
TPTEF-4841	eFeasibility	In the 'Branching Settings' dialog, the content within the "Visibility" column was partially cut off, making it difficult for users to view or select the available options.	Minor	This bug had a minor impact on the Email Branching Settings dialog. The resolution ensures that the system should display the "Visibility" column displaying all options and values within the Branching Settings dialog.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-4786	eFeasibility	An issue was observed where the tooltip 'Add Questions for Analyze' over the +Select Question is displaying constantly on the Main Form.	Minor	This bug had a minor impact on the +Select Question on the Main Form page. The resolution ensures that the system should display the tooltip only when hover over the cursor on the +Select Question option.
TPTEF-4442	eFeasibility	In the Analyze Report view, the tooltip for the 'Expand Questions' button remained visible even after the user moved the cursor away.	Minor	This bug had a minor impact on the Analyze Report view. The system resets the 'Expand Questions' tooltip should automatically disappear once the cursor is no longer hovering over the button.
TPTEF-4705	eFeasibility	An issue was observed on the 'Manage Approvers' tab, within the 'Available Approvers' and 'Selected Approvers' blocks, users encountered two vertical scrollbars.	Minor	This bug had a minor impact on the Manage Approvers two blocks - 'Available Approvers' and 'Selected Approvers'. The resolution ensures that the system should display single scroll bar within the Manage Approvers tab.
TPTEF-4768	eFeasibility	In certain forms, dropdown questions located near the bottom of the page were partially cut off when expanded.	Minor	This bug had a minor impact on the Form with dropdown page. The resolution ensures that the dropdown menus should fully display all options, adjusting their position to remain within the visible viewport.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-4810	eFeasibility	The issue occurred when a hidden Acknowledge question was added to a form, the subsequent question numbering became inconsistent. This led to gaps or misnumbered questions in both the form builder and the respondent view.	Minor	This bug had a minor impact on the All-Questions Types page. The system should maintain a consistent and sequential question numbering, regardless of the visibility status of any question types, including hidden Acknowledge questions.
TPTEF-4522	eFeasibility	An issue was observed when users were unable to drag and drop any question to the first position within a form. While reordering questions elsewhere functioned correctly.	Minor	This bug had a minor impact on the Add Questions page within Analyze Report tab. The resolution resets the system correct behavior by allowing users to reposition questions freely, including moving any question to the first position, to facilitate flexible form structuring.
TPTEF-4707	eFeasibility	The issue occurred when the error messages 'Title can't be empty' displayed on form validation were rendered in black text.	Minor	This bug had a minor impact on the Change Question Titles pop-up window. The resolution resets the system correct behavior by displaying the error messages in red text to clearly signal validation issues.
TPTEF-4972	eFeasibility	The 'Manage all Collaborators' dialog in the (Collaborate UI) section would unexpectedly shift its position on the screen when reopened.	Minor	This bug had a minor impact on the 'Manage all Collaborators' dialog. The resolution resets the system correct behavior by consistently opening of the dialog in its designated fixed position.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5108	eFeasibility	An issue was observed in the library section, the buttons 'Cancel' and 'Add Selected' within the 'Form Search' dialog were not visible or partially cut off when the browser was zoomed in.	Minor	This bug had a minor impact on the 'Form Search' dialog in the library section. The resolution resets the system correct behavior by displaying the 'Cancel' and 'Add Selected' buttons visible and accessible.
TPTEF-4390	eFeasibility	An issue was observed on the DEV server, that the Reminder email or notification was non-functional—reminders were neither triggered nor delivered as expected.	Minor	This bug had a minor impact on the DEV server. The resolution resets correct behavior and the system should trigger and send the reminder notification at the specified time.
TPTEF-5106	eFeasibility	An issue was observed during a mass update via 'Edit surveys by importing', the system failed to enforce validation rules for the following field types: • Comment • Multiple Choice – Single Selection • Text with phone restriction The recipient's status was shown as 'Responded, viewed', In the 'Background Jobs' last 'Edit surveys by importing' job shown as: • failed: 0 • succeed: 1	Minor	This bug had a minor impact on the 'Edit surveys by importing'. The resolution resets the system correct behavior and display the following: • Status: Sent, no response • Failed: 1 • Succeed: 0
TPTEF-5030	eFeasibility	In the 'Add from Library' dialog, the last created question was incorrectly displayed on the last page of the library list, regardless of the default or selected sort order.	Minor	This bug had a minor impact on the Question Search dialog within the Add Form Library. The resolution resets correct behavior and the questions in the library should be displayed in accordance with the default sort order and newly created questions should appear on the appropriate page based on that sort.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5145	eFeasibility	In the Supplementary Form flow for Approving Sites, two key issues were identified with notification emails: • Unexpected Fields Displayed: Fields from the 'Metadata Review' sidebar were incorrectly included in the notification email. These fields are not part of the configured form layout and should not be visible to recipients. • Notification Not Sent When Manager Updates from Main Form: If a manager updates Supplementary Form answers from the Main Form and selects the notification checkbox, the system fails to send the email to the intended recipient.	Minor	This bug had a minor impact on the Supplementary Form in the Approving Sites. The resolution resets correct behavior by sending the notification emails including fields from the configured Supplementary Form layout, excluding sidebar metadata. Selecting the notification checkbox during updates from the Main Form should trigger the email as expected.
TPTEF-5175	eFeasibility	In the Submit Survey flow, an error was triggered on submission when the form included a phone question, even if the value entered appeared to meet the format requirement. This error was displayed after the recipient confirmed the survey, preventing successful submission.	Minor	This bug had a minor impact on the Submit Survey flow. The resolution ensures that the system should restrict the form submission.
TPTEF-5181	eFeasibility	An issue was observed when a response is edited in the Supplementary Form via the Edit Response action, the notification email sent to recipients displayed main form questions.	Minor	This bug had a minor impact on the edit response action for Supplementary Form. The resolution ensures that the system should sent the notification email to recipients displayed supplementary form questions.
TPTEF-5200	eFeasibility	An issue was observed in the Validation logic for the Edit Response flow, required comment-type questions could be bypassed by entering only spaces.	Minor	This bug had a minor impact on the Comment field. The resolution ensures that for the required comment fields, input should be validated to ensure it contains non-whitespace characters.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5201	eFeasibility	An issue was observed in the Forms containing a phone number question type allowed users to enter invalid phone number values.	Minor	This bug had a minor impact on the phone question type field. The resolution resets the correct system behavior and ensures that recipients cannot submit survey with invalid value in phone question.
TPTEF-5166	eFeasibility	An issue was observed when the scroll bar is displayed in the Overview tab, instead of the dropdown menu in the 'Actions' column.	Minor	This bug had a minor impact on the Overview tab 'Actions' column. The resolution resets the correct system behavior by displaying the dropdown menu in the Actions column.
TPTEF-5195	eFeasibility	The issue occurred when the 'Report Configuration' interface, is not displaying all available questions from the form.	Minor	This bug had a minor impact on the 'Report Configuration' interface. The resolution resets the correct system behavior by displaying all the questions after reloading the page.
TPTEF-5164	eFeasibility	An issue was observed when the attachment title is cropped from the Form Overview page.	Minor	This bug had a minor impact on Form Overview page. The resolution resets the correct system behavior by displaying the Title as expected.
TPTEF-5214	eFeasibility	An issue was observed when the invalid value is entered in Acknowledge question after adding the form to the library.	Minor	This bug had a minor impact on Acknowledgement Questions page. The resolution resets the correct system behavior by displaying the correct value in the Acknowledge question field.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5215	eFeasibility	An issue was observed after performing a mass update via 'Edit surveys by importing', surveys containing required questions could not be further updated.	Minor	This bug had a minor impact on Edit surveys by importing. The resolution resets the correct system behavior by updating the Form.
TPTEF-4767	eFeasibility	An issue was observed in the Form Overview page, when the Main Form was loading, the recipients table briefly displayed additional unintended columns such as 'Blockers' and 'Score (%)'.	Minor	This bug had a minor impact on Form Overview page. The resolution resets the correct system behavior by displaying only the configured columns consistently.
TPTEF-4199	eFeasibility	An issue was observed when the 'Background Jobs' dialog was opened, no initial focus was set, requiring users to manually click into the list to start navigating and focus on the first item.	Minor	This bug had a minor impact on Background Jobs dialog. The resolution resets the correct system behavior upon opening the dialog, the focus should automatically be set to the first item in the background jobs list.
TPTEF-5119	eFeasibility	An issue occurred when the values in the text field of a simple or supplementary form are entered and saved as PDF where the text field displayed incorrected values.	Minor	This bug had a minor impact on the values entered in the simple or supplementary form. The resolution resets the correct system behavior and the saved PDF file displays correct values as entered in the form.
TPTEF-5235	eFeasibility	An issue occurred when a user declined a survey and later re-submitted it, the system incorrectly displayed the originally declined responses in the 'Analyze Report' section.	Minor	This bug had a minor impact on the Analyze Report. The resolution resets the correct system behavior and the answers from declined survey will not display.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5238	eFeasibility	User noted that the Country value is not displaying, when manager updates survey with selected country and opens it once again.	Minor	This issue has a minor impact on Country value visibility after manager level user updates the survey. Corrected system behavior has been restored successfully and the system is working as expected.
TPTEF-5242	eFeasibility	An issue occurred when the user added a comment that exceeded the maximum character length in the text area.	Minor	This issue has a minor impact on Comments field. Corrected system behavior has been restored successfully and the system is restricted to enter the large amount of text in text area.
TPTEF-5245	eFeasibility	An issue was identified where Managers were unable to submit surveys if the survey contained only one or a few questions. Form cannot be submitted if the buttons 'Add attachment', 'Save and Close', and 'Submit' are not pined to the footer.	Minor	This bug had a minor impact on the Submit Survey page. The resolution resets the correct system behavior by allowing the Form submission and displaying the pinned buttons 'Add attachment', 'Save and Close', and 'Submit' to the footer.
TPTEF-5325	eFeasibility	User observed when the recipient accept/Decline the synopsis the protocol template was able to edit.	Minor	This issue has a minor impact on editing the protocol template when the recipient accept/decline the synopsis. Corrected system behavior has been restored; User are restricted to edit the template after acknowledging synopsis.
TPTEF-5328	eFeasibility	User noticed that the Send button is not visible on the Sending Supplementary Form page.	Minor	This issue has a minor impact on Sending Supplementary Form page. Corrected system behavior has been restored by displaying a Send button on the Sending Supplementary Form page.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5276	eFeasibility	An issue was observed when the selected values in a multiple checkbox-dropdown field is not displayed in the field once selected. The values appeared only when the dropdown is opened.	Minor	This issue has a minor impact on Multiple checkbox-dropdown within the Supplementary Form page. Corrected system behavior has been restored by displaying a value in the field on the Supplementary Form page.

10. Open Defects

eFeasibility v2.7 has been released with these known issues. This table uses the following definitions of severity:

- **Critical** - A core functionality returns invalid results or does not function as expected.

- **Major** - This Defect has an impact on basic functionality.

- **Minor** - There may be a small impact on business in specific use cases.

- **Blocker -** A Blocker defect refers to a critical issue that completely prevents further progress in development or testing.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-3405	eFeasibility	When the 'Mass Update Response' activity was performed, the Difference table shared via email incorrectly included a row for a question that was not modified.	Minor	This bug has a minor impact on the display of accurate details in the 'Difference table' after performing the 'Mass Update Response' activity.
TPTEF-4860	eFeasibility	An issue has been identified where the surveys that include a date-type question cannot be successfully mass updated if the date value has been changed or modified in any of the selected records.	Minor	This bug has a minor impact on the file import and mass updating functionality.
TPTEF-5211	eFeasibility	A defect has been identified in the eFeasibility application where special symbols are not rendered correctly in various parts of the User Interface, such as form questions, responses, tooltips, or PDF exports.	Minor	This bug has a minor impact on the special symbols in eFeasibility application.
TPTEF-5213	eFeasibility	A production server issue has been identified where CSV file generation fails for a specific form.	Minor	This bug has a minor impact on the Production server.
TPTEF-5239	eFeasibility	The dropdown within a dropdown-type question appears cropped when the Preview button is clicked from the General tab of the form.	Minor	This bug has a minor impact on the display of dropdown options for a dropdown-type question.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5241	eFeasibility	Different error messages are displayed when users enter invalid values in a question associated with the Phone question. When users enter an invalid value and click and hold the Submit button, the error message 'invalid number format' is shown. Upon releasing the Submit button, a second message appears: 'Invalid Phone Number'.	Minor	This bug has a minor impact on displaying the error message when an invalid value is entered for a 'Phone' question.
TPTEF-5243	eFeasibility	A defect has been identified where a custom contact field continues to appear in the Report Configuration interface even after it has been deleted from the system.	Minor	This bug has a minor impact on a custom contact field in the Report Configuration interface.
TPTEF-5246	eFeasibility	An issue has been observed where the sorting of surveys displayed in charts is incorrect when the 'CDA' tab is selected.	Minor	This bug has a minor impact on a CDA tab may misinterpret data due to the improper survey order.
TPTEF-5248	eFeasibility	A defect has been identified where the comments field within a form can be mass updated without any restriction.	Minor	This bug has a minor impact on a Mass Update within the Comments field.
TPTEF-5261	eFeasibility	A defect has been identified where a survey containing a required question that is hidden can still be successfully updated, even if the required field is left empty.	Minor	This bug has a minor impact on a Mass Update on the Main Form page.
TPTEF-5263	eFeasibility	An issue has been identified where surveys containing a required multiple-choice question can still be mass updated even when this field is left empty in one or more records.	Minor	This bug has a minor impact on a Mass Update survey.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5264	eFeasibility	A defect has been observed where a duplicated comments field in a form or survey does not inherit the original field's restrictions.	Minor	This bug has a minor impact on the Comments Field.
TPTEF-5265	eFeasibility	A defect has been identified where, upon interacting with the supplementary form, the system incorrectly triggers and displays a dialog related to updating the survey or PDF survey associated with the main form.	Minor	This bug has a minor impact on the Main Form as well as on the Supplementary Form about updating the survey and PDF survey.
TPTEF-5269	eFeasibility	A defect has been identified where a Matrix-type question defined within the Contact Mapping Schema incorrectly appears under the 'General' tab instead of its intended location.	Minor	This bug has a minor impact on the Matrix-type question field within the General tab.
TPTEF-5277	eFeasibility	A defect has been identified where the Category assigned to a question is retained in its duplicated version.	Minor	This bug has a minor impact on the Categories section.
TPTEF-5281	eFeasibility	A defect has been identified where, after editing a contact's email address, the system still sends the survey to the old (unedited) email address instead of the updated one.	Minor	This bug has a minor impact on the Send Form within the Contacts.
TPTEF-5284	eFeasibility	A defect has been identified where required multiple-choice questions configured with the "Setup last sub-question as text answer" option can still be mass updated even when the required field is left empty or incomplete.	Minor	This bug has a minor impact on the Mass Update multiple questions on the Form Overview page.
TPTEF-5287	eFeasibility	A defect has been identified where the Send Form functionality allows users to enter and send forms to invalid email formats.	Minor	This bug has a minor impact on the email format while sending forms.
TPTEF-5288	eFeasibility	A defect has been identified where the Import Contacts feature fails to accept valid email addresses during the upload process.	Minor	This bug has a minor impact on the Import Results page.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5322	eFeasibility	A defect has been identified where a user from the Electronic Forms (EF) system is unable to log in to TI Origami during the EF-TI integration process.	Minor	This bug has a minor impact on the Trial Interactive Origami and EF-TI integration.
TPTEF-5406	eFeasibility	A UI defect has been identified where the cross (×) icon used to clear the 'Date Created' filter is not visible when the application is accessed.	Minor	This bug has a minor impact on the eFeasibility User Interface.
TPTEF-5414	eFeasibility	A defect has been identified in the Project Activity log, where the name of a group is not recorded when a user deletes a group	Minor	This bug has a minor impact on the Project Activity page.
TPTEF-5426	eFeasibility	A defect has been identified where the Preview Form functionality is not working for users with the Submitter role when accessing a recurring Monitoring Visit Report form.	Minor	This bug has a minor impact on the Recurring Form within Monitoring Visit Report.
TPTEF-5427	eFeasibility	A defect has been identified where the table content does not refresh correctly when navigating to the next page using pagination controls.	Minor	This bug has a minor impact on the Pagination on the bottom of the General Forms page.
TPTEF-5428	eFeasibility	A defect has been identified where validation rules are not enforced during mass update operations for the following question types: • Multiple Choice – Checkbox • Multiple Choice – Dropdown • Multiple Choice – Single Selection • Multiple Choice – Single Dropdown	Minor	This bug has a minor impact on the Mass Update on the Main Form.
TPTEF-5429	eFeasibility	A defect has been identified where phone number validation configured on a Text field does not function as expected.	Minor	This bug has a minor impact on the Phone number for Text field.

Ticket(s) ID	Offering Impacted	Description	Impact	Comment / Impact Analysis
TPTEF-5430	eFeasibility	In the exported CSV file for all survey statuses, sub-field values were not exported as separate columns.	Minor	This bug had a minor impact, affecting the correct display of sub-field values in individual columns within the exported CSV file.
TPTEF-5431	eFeasibility	The 'Recurring Form' displayed an error when a Submitter user filed in all the questions and submitted the form.	Minor	This bug has a minor impact on the display of the Recurring Form when edited and submitted as a Submitter user.
TPTEF-5435	eFeasibility	Users were able to view the 'Share' button on an Anonymous form.	Minor	This bug has a minor impact on the display of disabled functionalities on the anonymous form.
TPTEF-5436	eFeasibility	When users removed a duplicate country record from the Country Settings section, the original record did not display the green check mark as expected.	Minor	This bug has a minor impact on the display of the green check mark in front of the original country record.

11. Customer Support

A. REPORTING ISSUES WITH THE RELEASE

Once **TransPerfect Trial Interactive** releases a system into a Production environment, the Support Service department is responsible for providing Clients and Authorized Users with technical support via phone or email. This support shall consist of commercial best efforts by **TransPerfect** to provide the User or the Client's designated personnel or helpdesk, with but not limited to the following:

- Error corrections and temporary workarounds
- Technical assistance relating to the operation of the system
- Processing service requests
- Processing configuration change requests

TransPerfect will respond in accordance with the levels of priority, as reasonably determined by **TransPerfect**. Support Services will be available at all times via phone and email from **TransPerfect** Service Desk centers set forth below:

Phone	Email	Business Hours
US: 888-391-5111 (TOLL-FREE)	help@trialinteractive.com	Available twenty-four (24) hours a day, seven (7) days a week, three-hundred-sixty-five (365) days a year

B. REQUESTING FUTURE ENHANCEMENTS

If you would like to submit requests for enhancing the system, please submit your ideas through one of the following methods:

Customer Success Manager (CSM)

Customer Experience Program (CEP)

Your CSM can submit Ideas to our Perfective Change Management on your behalf	Meet with other Trial Interactive customers for an immersive CEP Forum: • Focus Group • Early Access • Hosted Beta • Usability Studies

12.   Approvals

Product Owner

Name: Anuj Thapar	Title: Senior Product Manager
Signature: Reason for signature: Date:	

Quality Assurance

Name: Conor McCabe	Title: Senior QA Specialist
Signature: Reason for signature: Date:	